

MAPAY COVID-19 DIRECTIVE

Addressing Healthcare Provider's Business Continuity Challenges

We are opening our platform network to customers and partners that enable them to address and mitigate the damages to their businesses and cash flow caused by COVID-19.

Specifically, we provide three interrelated categories of service that offer clients very tangible benefits:

- Category 1 – **Communications**: Continuity of interaction and communication with your consumers/patients through the utilization of multiple communication channels – IVR, email, direct communication to landing pages, and SMS text messaging.
- Category 2 – **Data access**: The integration and availability of service portals for your remote staff to avail access to the Category 1 communication channel through a web browser.
- Category 3 – **Receipts & Payments**: hands-on receipt handling -- lockbox, paper mail, EOBs, checks, insurance company ACHs and electronic payments – with direct transfer of receipts to our clients through ACH or wire transfer.

MAPay remains fully operational and ready to serve during this crisis. We remain innovative, nimble, and fluid to provide exceptional services to you. It's our part to help flatten the curve.

Contact: 1-833-55-MAPAY (1-833-556-2729); together@mapay.com