

CHAMBER OF COMMERCE OF SOUTHERN NEW JERSEY: EMERGING LEADERS NETWORK

OCTOBER 29, 2020





- OVERVIEW OF THE COMPANY
- COMMENTS ON COVID
- OUR STRATEGY FOR GROWTH
- BUILDING A GREAT TEAM/CULTURE



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five Below

THE PURSUIT OF WOW!

about Five Below: Through the Years





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ABOUT FIVE BELOW: TWEEN & TEEN-FOCUSED WITH UNIVERSAL APPEAL FOR ALL





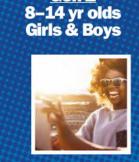


TARGET CUSTOMERS









Gen Z

<u>Millennial / Gen X</u> 24–44 yr olds Parents





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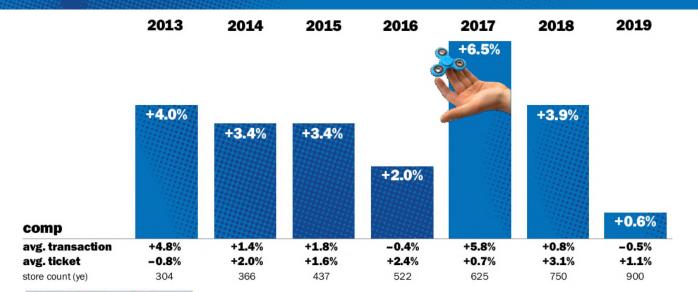
ABOUT FIVE BELOW: TREND-RIGHT "WOW" PRODUCTS AT GREAT VALUE ACROSS 8 AWESOME WORLDS





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ABOUT FIVE BELOW: GREAT RESULTS!



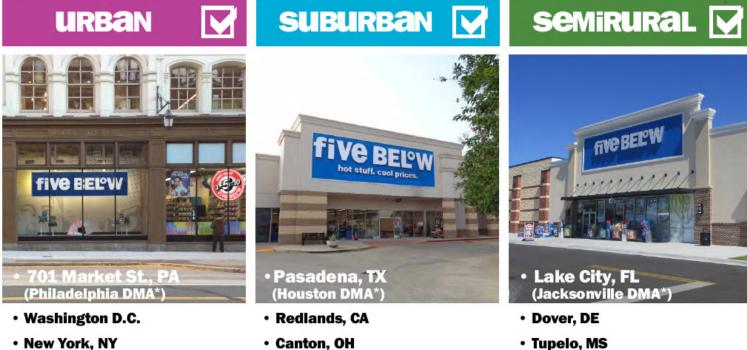
year	store count (ye)	comp
2007	67	+5.4%
2008	82	+5.8%
2009	102	+12.1%
2010	142	+15.6%
2011	192	+7.9%
2012	244	+7.1%





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about Five Below: Diverse Markets



- New York, NY
- · Chicago, IL

- · Canton, OH
- Greensboro, NC

Abilene, TX

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* Designated market area



WHAT ABOUT COVID?? - CHALLENGES

- CLOSING & REOPENING OVER 900 STORES
- UNPRECEDENTED DIGITAL DEMAND
- OPERATING EFFECTIVELY & SAFELY
- WORKING REMOTELY & REOPENING WOWTOWN
- **CONTINUING TO GROW KEEPING MOMENTUM**



WHAT ABOUT COVID?? - RESPONSE

CLOSING & REOPENING OVER 900 STORES

OPERATING EFFECTIVELY & SAFELY



UNPRECEDENTED DIGITAL DEMAND

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NEVER FURLOUGHED OUR STORE MANAGERS

Leveraged our experience opening stores

AGGRESSIVE ON SAFETY / AGGRESSIVE ON REOPENING

HYGIENE AND POSITIVITY PROTOCOLS (CONTRACT TRACING, COMMUNICATION... etc.)

PPE (MASKS, FACESHIELDS)

Health checks, temperatures & social Distancing

Leveraging our recent investment in a new ecommerce platform

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Re-SHIFTING Resources

WHAT ABOUT COVID?? - RESPONSE

WORKING REMOTELY & REOPENING WOWTOWN



PRESENCE VS. PRESENT STAYING CONNECTED WITH THE TEAM (TOWNHALLS) **CHALLENGE OF MAINTAINING OUR CULTURE**

CONTINUING TO GROW – KEEPING MOMENTUM



ALTERED PRODUCT MIX TO MEET CUSTOMER NEEDS

OPENED A NEW DC

OPENED OVER 120 STORES

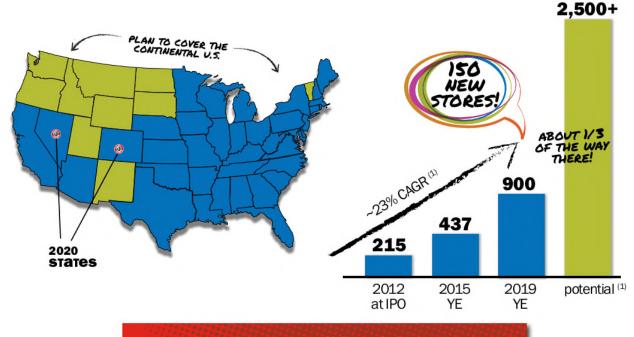
OPENED OUR 1,000 STORE!







1 - GROW OUR STORE BASE



- · continued focus on densifying existing markets
- largest states planned to be CA, TX, FL, NY and PA

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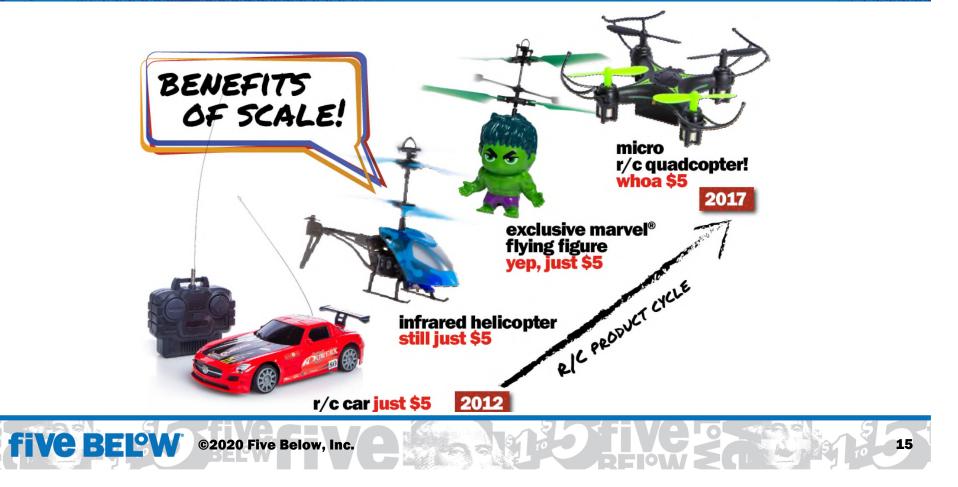
(1) management store count potential estimates in the U.S. based on third party studies; previous estimate was 2,000+



2 - Reinvest in "wow" Merchandise



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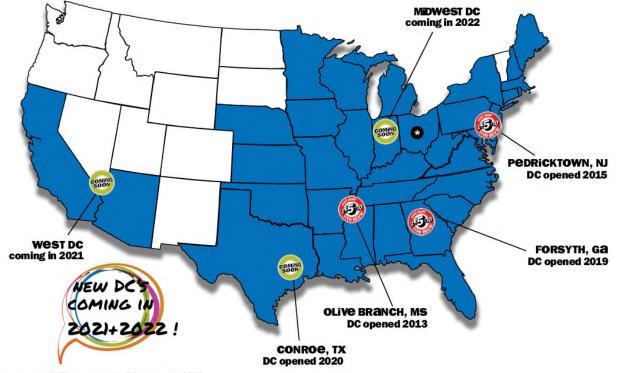
3 - increase brand awareness



*aided brand awareness. source: may 2019 3rd party consumer study



4 - SCALE SYSTEMS & INFRASTRUCTURE



*e-commerce fulfillment center in OH acquired in 2019.



5 - BUILD OUR TEAM & CULTURE

CREATE AN AWESOME EXPERIENCE TO DELIVER LONG-TERM GROWTH!

<u>culture. Talent. Scale.</u>

- bring our purpose "let go & have fun" to life
- foster best-in-class environment and values
- attain and retain top-tier leaders throughout the company
- build field organization for sustained growth
- - evolve oranizational structure to drive continued growth
 - invest in systems and infrastructure





iMPACT VALUES MAKE ON TEAM/CULTURE







OUR VALUES: THE FIVE BELOW WAY!

THIS IS HOW WE DO IT!

WOW OUR CUSTOMERS.

The customer is everything. Every decision we make begins and ends with them in mind. We do more than they expect and create an awesome experience they won't find anywhere else.

l find my customers the trendiest, highest-quality stuff.

I TREAT CUSTOMERS LIKE I'D WANT TO BE TREATED.

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I strive to make all shoppers repeat Five Below-ers.

I make a positive difference in people's lives,

UNLEASH YOUR PASSION.

Five Below is like a team of unstoppable superheroes. Everyone's unique backgrounds and experiences blend together to form one incredible team that "bleeds Five Below blue". We're all pumped about what we do and all empowered to make a difference.

I check my ego at the door.

1 build people up

l listen intently & communicate openly

I do what I say I will do. I TAKE ON MY OWN GROWTH BY

SEEKING OUT FEEDBACK.

HOLD THE PENNY HOSTAGE.

We're on a mission to make everything as close to free as it can be for teens and tweens. When we pile up the pennies, we're able to wow our customers with the most incredible must-haves and gotta-gets for \$5 and below.

l treat Five Below like it's my own business.

I think about every expense

l make sure what I'm doing is best for Five Below AND my customers.

I FIND NEW WAYS TO BE MORE EFFICIENT.

achieve The iMPOSSiBLe.

We are rive Below; a one-of a-kind experience! With our gutsy attitude and relentless drive to be better, we accomplish what others wouldn't even think about trying. We take risks and win or lose as a team. Integrity always rules and coasting is never, ever an option.

I take risks to learn and grow.

I collaborate with others

set the bar high

I speak up about what the next "BIG THING" could be.

I MAKE SURE ETHICS NEVER GO OUT OF STYLE.

work Hard Have fun, Build a Career.

Anywhere you see the Five Below name something awesome is going on. People are succeeding, accomplishing impossible things, taking control of their future, helping their community, throwing a party or making friends. Face it, being the best is hard work, but all work and no play is not ok, so we live a little.

I come to work ready to take on the day.

I recognize people for their efforts

I develop new skills.

I create the fun I want at work.

I STAND UP FOR A HEALTHY WORK-LIFE BALANCE.

I take control of my future and destiny for greatness.





OUR VALUES: WE DELIVER OUR PURPOSE WITH PEOPLE!









